Coffee Break:

Avoid Pricing Paralysis – Strategies for Long-Term Value

May 21, 2015

Presented By

Marika P. Christopher Principal

Jim Poteet Principal



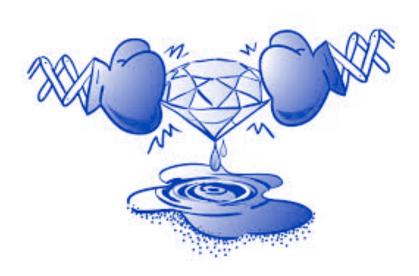




Growing Fee Revenue In A Difficult Market



Pressure to balance non-interest income and net interest margin due to Basel III requirements





Pricing – an attractive way to grow fees in this competitive environment



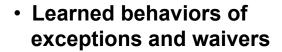


Using Historical Constructs as Pricing "Strategies"











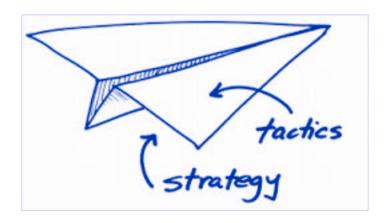
- Targeting unsustainable growth targets
- Poor execution of pricing changes
- Leaving money on the table





What Can We Do To Hit Our Targets?





Establish a comprehensive strategy

Improve across all pricing dimensions

Estimate impacts of target state pricing

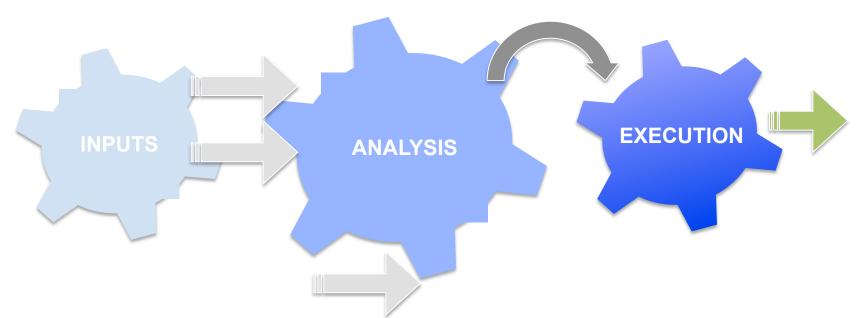
Ensure you have the right management processes to succeed!





Treasury Strategies Can Help





- Market Pricing Data: Scale dynamics, deal and portfolio pricing
- Customer Behavior Dynamics: Switching costs, price sensitivity
- Customer Value
 Dynamics: Risk,
 differentiated value

- Range of Potential Increases: How confident are we in the inputs?
- Thematic Story: How does our pricing align with our organizational strategy and vision?
- Executive Target: Cascade target to accountable units

- Sales Collaboration: Strategy validation and refinement
- Execution Strategy:
 Pricing model, tools, "role playing"
- Ongoing Performance: Monitoring, metrics, governance





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